March 21, 2025

Dear MUST Report Managers & Affiliates,

We are pleased to share enhancements to the MUST system that will ensure the confidentiality of system users.

We have been working closely with our technology partners at Copper Range to implement prompts in the system that will ask each user to change their password and to migrate away from the use of social security numbers as a password if that was in use.

This is an additional layer of security for MUST users and a smart best practice for systems like ours that contain personal information.   We have not experienced security issues of any kind, this is a proactive system upgrade. Social Security numbers are currently encrypted in the MUST system, however as an added layer of security, this enhancement gets away from any user of the MUST system to utilizing their social security numbers as a user name and/or password.

Beginning April 9th, 2025, when logging in to the MUST system, users will be prompted to update their username and password. The user may update their information immediately and if not updated, will continue to receive the prompt to update username and password each time they access the system through October 1st, 2025.

After October 1st, 2025, access to the system will be suspended until the username/password change is addressed.

The MUST Safety team will be available via email and phone to answer any questions or to work with MUST Users as needed for the password updates.

We're committed to providing secure and seamless user experience for the MUST system and providing industry standard drug and safety screening for the unionized construction industry.

Sincerely,

Wendy Richardson
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cc:
Donna Pardonnet, MUST Management Co-chair
Pat Devlin, MUST Labor Co-chair
MUST Steering Committee